

2020HeartCode®CoursesFAQs

As of October 21, 2020

Q: What is HeartCode?

2020 HeartCode® Courses FAQs

- x All curriculum is web accessible through inclusive design (WCAG 2.1 AA)
- x Ease of use for most students—works on all common browsers (no more Flash)

Q: If a Training Center (TC) or Instructor has unused/unactivated licenses for the 2015 Guidelines version of HeartCode, will those licenses automatically transition to the 2020 Guidelines version of HeartCode courses?

A: Yes. For customers who have unused/unactivated keys for one of the 2015 Guidelines version of HeartCode, on February 1, 2021, the AHA will automatically transition any unused/unactivated keys to the 2020 Guidelines version of HeartCode.

Course Length

Q: How long does it take to complete the online portion of HeartCode courses?

A: Because of the adaptive technology used in these courses, completion time for the online portion of HeartCode courses varies based on student's self-assessment and knowledge of the cognitive material.

Q: What is the length of the HeartCode Instructor-led hands-on skills session?

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