

monitor your challenge and donate to support you! JustGiving also integrates with Strava and FitBit. See your JustGiving page for more details.

H

Medal

My medal hasn't arrived yet. When can I expect it to be delivered?

Please allow at least two to three weeks for delivery after you receive your first donation. If it has been longer than that, email us at: americanheartassociation@fundraisingchallenges.com and we will work to fix the problem!

Donations

How much do I have to raise?

Your JustGiving fundraiser will automatically be set up with a target amount in place, but you can customize the number to your liking. Every dollar we raise helps us with medical breakthroughs, CPR trainings, and much more.

Can I donate to my own page?

Yes, of course! Lead by example, then invite friends and family to donate too!

Can one person donate more than once?

Yes. There are no limits on how many donations one can make.

My friend made a donation with the wrong amount. Can they get a refund?

Refund requests should be sent via email to brooke.codney@heart.org

My page still has no donations. How do I encourage people to donate?

Sorry to hear that! Have you shared your fundraiser link with friends? A great way to kick off your fundraising is by posting your fundraising link to your Instagram story and other social media feeds or texting it to your network.

My friends don't like to donate online. Can they still donate to my fundraiser?

Yes! There are still options to give!

- Donate online to the American Heart Association [here](#) ____.
- Collect cash: You can deposit the amount of cash collected into your bank account, then donate the amount to your fundraiser yourself!
- Mail a check to this address:
American Heart Association
PO Box 840692
Dallas, TX 75284- 0692

About the Fundraising Page

Can I edit the information to make it in memory of a loved one?

Yes, you can. There is an edit (or manage) button on your fundraiser page where you can make your tribute for your loved one and edit all information. Yes, you can! All your friends and family

should be able to follow the link and donate to your fundraising page. Share it on your Instagram